



**HOTEL
PONTA DELGADA**

DIRECTORY OF SERVICES

GET TO KNOW ALL OF OUR SERVICES

The background image shows a modern interior space. In the foreground, there is a wooden chair with a light-colored fabric seat. To the left of the chair, a small wooden table holds a green cup and a stack of papers. The background features large windows with light-colored vertical blinds. The entire scene is overlaid with a semi-transparent green filter.

DEAR GUEST,

**WELCOME TO HOTEL PONTA DELGADA.
WE HOPE YOUR STAY WITH US IS A
PLEASANT ONE.**

**THIS DIRECTORY HAS BEEN CAREFULLY
MADE TO PROVIDE INFORMATION ON
THE SERVICES AVAILABLE IN OUR HOTEL.**

**WE HOPE THEY MEET YOUR
EXPECTATIONS AND WE REMAIN AT
YOUR DISPOSAL FOR ANY FURTHER
ENQUIRES.**

A

AMENITIES

Free. Available at the Reception (tooth brush, shaving razor, sewing Kit).

B

BABY-COT AND OTHER EQUIPMENT

Please contact the Reception Desk.

Dial 9 on the telephone of your room to contact the Reception Desk.

BAR “PORTAS DA CIDADE”

Schedule: 12:00 pm – 04:00pm.

By presenting the guest card we will be happy to offer you a 10% discount.

Dial 797 on the telephone of your room to make your request.



Check here our Menu

BEAUTY SALON

Tuesday to Saturday: 09:00 am – 06:00 pm.

Sunday and Monday: closed.

BREAKFAST

Schedule: 07:30 am – 10:30 am.

Room service charge: 7,5€ / day.

C

CAR AND BICYCLE RENTALS

Please contact the Reception Desk.

Dial 9 on the telephone of your room to contact the Reception Desk.

CHECK-IN

Check-in starts at 02:00 pm.

CHECK-OUT

You should check-out until 12:00 pm.

CIGARETTES

Available at our Bar “Portas da Cidade”.

Dial 797 on the telephone of your room to make your request.

CREDIT CARDS

We accept the following credit cards:

Visa and Master Card.

COMPLAINTS BOOK

Complaints Book available in the Reception Desk.

E

EARLY CHECK-IN

Early check-in is subject to a charge of 7€ / hour, upon hotel availability. For early check-in, please contact the Reception Desk.

E

ELECTRIC CURRENT

220V.

EMERGENCY

In case of emergency, immediately notify the Reception Desk and follow the instructions hanging on your bedroom. door.

Dial 9 on the telephone of your room to contact the Reception Desk.

H

HOUSEKEEPING

Please contact the Reception Desk.

Dial 9 on the telephone of your room to contact the Reception Desk.

I

INTERNET

Free WiFi. Password: **HotelPDL**

J

JACUZZI

Schedule: 10 am – 7 pm.

K

KIT COVID-19

Includes gloves, mask and alcohol gel. Cost: 5€.

Available at the Reception.

L

LATE CHECK-OUT

Late check-out is subject to a charge of 10€ per hour, upon hotel availability.

For late check-out or extension of your stay, contact the Reception.

Dial 9 on the telephone of your room to contact the Reception Desk.

LOST AND FOUND

All belongings will be kept by the hotel for a period of 90 days. After that, the hotel reserves the right to dispose all items.

LUNDRY AND SEWING SERVICES

Schedule: 8:30 am – 6 pm.

Prices and Conditions: To use our laundry services you must contact the Reception. Prices of the mending service: Botton - 2€ | Hem - 10€ | Zipper - 10€ | Other Servives - 10€ / hour.

Dial 9 on the telephone of your room to contact the Reception Desk.

P

PARKING

We have 8 parking places at your service with additional cost of 8€ / day.

To book, contact the Reception Desk.

Dial 9 on the telephone of your room to contact the Reception Desk.

P

PICNIC BOX

We will be happy to prepare you a Picnic Box to go.
Please contact the Reception Desk to require the service.
Dial 9 on the telephone of your room to contact the Reception Desk.

PRINTS AND COPIES

Please contact the Reception Desk.

Prices and Conditions:

Copies: 0.30€ per page | Black and white prints: 0.30€ per page | Color prints: 0.40€ per page |

Received Fax: 0.50€ | Sent Fax: 1€

Dial 9 on the telephone of your room to contact the Reception Desk.

R

RESTAURANT “O BACO”

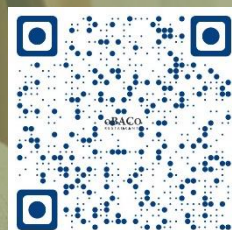
Weekdays: 7:00 pm – 11:00 pm.

Weekends: 12:30 pm – 3:00 pm / 7:00 pm – 11:00 pm.

The restaurant is next to the Hotel. You may contact the Reception Desk to make your reservation.

By presenting the guest card we will be happy to offer you a 10% discount.

Dial 9 on the telephone of your room to contact the Reception Desk.



Check our Menu

R

ROOM SERVICE

Schedule: 07:30 am – 10:30 pm.

To make your request for Room Service, please contact the Reception Desk. Charge (bar and restaurant): 2€.

Dial 9 on the telephone of your room to contact the Reception Desk.

S

SAFE DEPOSIT BOX

All rooms have a Safe Box, to have access to a Safe Box please contact the Reception Desk.

Rental cost: 1.50€ per day and a 10€ deposit is required.

The hotel cannot be held responsible for values left in the room.

Dial 9 on the telephone of your room to contact the Reception Desk.

SAUNA

Service closed for safety reasons related to the Covid-19 pandemic.

SERVICES CONFERENCES/ BANQUETS

We have conference facilities. Ask us about it.

Dial 9 on the telephone of your room to contact the Reception Desk.

S

SWIMMING POOL

1st Floor. Schedule: 10:00 am – 19:00 pm.

The towels for the pool are available at the Reception Desk. Please note that a 10€ deposit is required.

The use of bedroom towels is not allowed at the pool as well as all kind of product that may change the quality of the water.

Dial 9 on the telephone of your room to contact the Reception Desk.

T

TELEPHONE

To access external line, please dial 0 before the desired number. (E.g: 0 296 123 456)

Cost of each Unit: 0.35€ warned by a beep sound.

TRANSPORTS

Please contact the Reception Desk to ask for a cab or for any information about public transports.

Dial 9 on the telephone of your room to contact the Reception Desk.

TURKISH BATH

Service closed for safety reasons related to the Covid-19 pandemic.

A photograph of a hotel room interior, featuring a wooden desk with a white cup and saucer, an open book, and a modern wooden chair with a light-colored cushion. A large window with light-colored curtains is in the background, and a balcony with a railing and greenery is visible on the right. The entire image is overlaid with a semi-transparent green filter.

W

WAKE UP SERVICE

Please request your wake-up call at the Reception Desk.
Or dial 81 – Hour – Room Number (Ex.: 81 0800 103)

Dial 9 on the telephone of your room to contact the Reception Desk.

All Taxes included.